

EXCESS FLOW VALVE NOTIFICATION

You have the right under Federal Regulations 49 CFR Part 192.383 to request that the Central Florida Tourism Oversight District (“CFTOD”) natural gas utility department install an excess flow valve (EFV) on the gas line to your property. EFVs are mechanical shut-off devices that can be installed in the underground gas pipe (“service line”) running to your gas service point of delivery (gas meter or regulator at your building). An EFV is designed to shut off the flow of natural gas automatically if the service line breaks, for example, by an excavation accident.

An EFV is a mechanical safety device that is installed in the gas service line normally as close to the gas main as possible. If there is a significant increase in gas flow (such as due to a damaged service line), the EFV will close automatically and limit the flow of gas. They are designed and sized so that at normal gas flows they will not interrupt the flow of gas. Once the cause of the excessive gas flow has been corrected, the EFV will automatically reset to restore normal operations.

Not all customer service lines will qualify for installation of an EFV. Conditions that are disqualifications under 192.383 (c) and CFTOD Policy are:

- When the service line does not operate at a pressure of 10 pounds per square inch gauge (psig) or greater throughout the year,
- When CFTOD Natural Gas Utility System has experienced contaminants in the gas stream that could interfere with the EFV operation,
- When an EFV could interfere with operation and maintenance activities,
- When an EFV is not manufactured, nor is available that meets the performance standards requirements of 192.381,
- When customer Total Connected Load is greater than 1,000 scfh as determined by CFTOD Natural Gas Utility System.

If you notify us that you want an EFV we will contact you to set up a mutually agreeable date when we will meet to discuss if you qualify for an EFV, location of the EFV, the cost estimate that we will develop, and approximate time schedules. Subsequent to that meeting, we will inform you of the portion of the cost you will have to pay and the terms and conditions before you make the final decision that you want an EFV.

If we make the determination that you qualify for installation of an EFV and you agree to the terms and conditions, we will install the EFV on a mutually-agreeable schedule.

If, after installation, your EFV requires maintenance or replacement due to installation or material defect, CFTOD will perform that work at no cost to you, subject to the same limitations and exclusions that applied to the initial installation.

If, after installation, your EFV needs to be removed or replaced due to an increase in gas flow caused by an increase in your gas demand, such as by adding appliances, the entire cost of the removal or replacement will be your responsibility.

CFTOD Natural Gas Utility System is committed to operating a safe and efficient gas distribution system.