

EXHIBIT 13

From: [REDACTED]@rcid.org>

To: [REDACTED]@rcid.org>

Subject: Re: Cast Member discount for disney cruise

Date: Wed, 21 Dec 2016 18:35:10 +0000

Importance: Normal

Hi [REDACTED] I was just on the district site and was looking at our cruise line benefits. It says that we are now Operating participants which is contrary to what you found out from [REDACTED] back in October. You sent me an email on 10-22-16 stating that we do get 3 rooms and that the Representative was going to call over and straighten this out. I hope that this didn't change and that we still are considered cast members and that we can still get three rooms like we have in the past. I have taken 11 cruises on Disney and was able to enjoy this benefit with my parents and in-laws. I love this benefit and would hate to see it taken away.

From: [REDACTED]

Sent: Thursday, October 20, 2016 7:20:20 AM

To: [REDACTED]

Subject: RE: Cast Member discount for disney cruise

Yes, we do get 3 rooms, and our representative is going to call over.

[REDACTED]

"One District, One Goal- Excellence."

From: [REDACTED]

Sent: Wednesday, October 19, 2016 12:54 PM

To: [REDACTED]

Subject: Re: Cast Member discount for disney cruise

Hi [REDACTED] did we get an answer back from [REDACTED] regarding our Disney Cruise benefits?

From: [REDACTED]

Sent: Monday, October 10, 2016 4:19:45 PM

To: [REDACTED]

Subject: Re: Cast Member discount for disney cruise

Hi [REDACTED] me again. I just got off the phone with the cruise line and was able to book the 3rd cabin. Hooray! I still think we should follow up with Disney to get us moved to the Disney world list at the Cruise Department. At a minimum it would be nice to have a contact person who is familiar with our relationship with Disney and our benefit status as it pertains to the friends and family space available cabins. They asked me in the past who had approved this and a name to give the cruise consultant would be a great tool to have to clear up any confusion. As I stated before, please extend my appreciation to the World Corporation for this benefit. It is a fantastic privilege to be able to take my family on the wonderful Disney cruise Lines.

Thanks, [REDACTED]

From: [REDACTED]

Sent: Monday, October 10, 2016 12:32:11 PM

To: [REDACTED]

Subject: Re: Cast Member discount for disney cruise

#1371302.1

I appreciate it very much. This will be my 11th cruise with Disney and we have always been considered Cast members and not participating vendors up until very recently. I thought that this was cleared up back in March of this year. They even asked me the color of my ID card and I explained that I have a blue ID not a green ID. I am sure if you are able to speak with the same person that you spoke with back in March that this can be straightened out. Maybe we could get a contact name with someone at Disney cruise lines that understands our special relationship with the Disney. Thanks and please let me know as soon as you hear something. I am trying to get a space available price for my mother and father in law on the 10-31-16 cruise.

From: Ga [REDACTED]
Sent: Monday, October 10, 2016 9:57:06 AM
To: [REDACTED]
Subject: RE: Cast Member discount for disney cruise

We do get the Discount, which shows us eligible. But the number of rooms can be limited, even for cast members. Disney does change policy and I am happy to call and see what the current rooming policy is. If it is up to three rooms we will have them retrained, if policy has changed to 2 rooms I will let you know.

Thank you for bringing this to my attention so I can look into it.



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From: [REDACTED]
Sent: Monday, October 10, 2016 9:37 AM
To: [REDACTED]
Subject: Re: Cast Member discount for disney cruise

Hi [REDACTED] here are the emails from back in March. I shows that the Disney representative said that we were still considered cast members and not participating vendors. Thanks for your help.

FF [REDACTED]

From: [REDACTED]
Sent: Friday, March 11, 2016 3:49:41 PM
To: [REDACTED]
Subject: RE: Cast Member discount for disney cruise

I would be happy to! Please let me know if anything else comes up and have a wonderful cruise when you go!



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From: [REDACTED]
Sent: Friday, March 11, 2016 3:38 PM
To: [REDACTED]
Subject: Re: Cast Member discount for disney cruise

Thank you very much for getting to the bottom of this. I really appreciate it. Please make sure to extend my thanks to the Disney Representative.

Very sincerely, [REDACTED]

From: [REDACTED]
Sent: Thursday, March 10, 2016 1:23 PM
To: [REDACTED]
Subject: RE: Cast Member discount for disney cruise

Hello [REDACTED]

So I heard back from our Contact at Disney. We DO get the discount, in fact 4 people have booked in the past few weeks. We are not Disney employees and won't be listed as such due to the sunshine state laws and the fact that we are technically operating participants. BUT we 100% do get the Discount. When you call if they give you a hard time, get their names, they are be re-educated at the cruise lines that we DO get the discount.

Please let me know if you have any additional questions



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From: [REDACTED]
Sent: Sunday, March 06, 2016 7:41 AM
To: [REDACTED]
Subject: Re: Cast Member discount for disney cruise

Hi [REDACTED] I just checked the Disney intranet and we are still on the participant list and not the cast member list. I just want to make sure we follow up with Disney to ensure we don't lose the cast member benefits for Cruises. My family really enjoys this benefit and want to make sure we don't lose it.

Thanks, [REDACTED]

From: [REDACTED]
Sent: Tuesday, February 23, 2016 11:32 AM
To: [REDACTED]
Subject: RE: Cast Member discount for disney cruise

Hello [REDACTED]

I have checked with our Disney rep, she said we are still down to get the discount. She is going to call over there and talk to them and then get back to me. She said there haven't been many cruises lately. I will let you know the result. Please hold on calling them again until I get an answer.

Thanks!



"One District, One Goal- Excellence."

From: [REDACTED]
Sent: Monday, February 22, 2016 10:28 AM
To: [REDACTED]
Subject: Re: Cast Member discount for disney cruise

Hi [REDACTED] I called back and was able to talk to a manager and was told the same thing I was told on my previous call. We were moved to the eligible participants list and removed from the Cast Member List a couple months ago. I cut and pasted the lists from the Disney Cruise intranet site

#1371302.3

<http://dclweb.dcl.disney.com/departments/res/index.asp> . We have always been considered cast members in the past and for some reason we have been moved to the participant list. Please do what you can to try to get us back on the Cast Member list. Hopefully this was just an oversight and one that can be easily fixed.

Below is a sample list of the Cast Members who fall under Walt Disney Company:

- ABC, Inc.
- Anaheim Angeles
- Aulani, A Disney Resort & Spa
- Buena Vista Construction Company
- Buena Vista Home Entertainment
- Buena Vista International
- Buena Vista Music Group
- Campus Reps
- Club Penguin - Disney Online Studios Canada, Inc.
- Disney's California Adventure Park
- Disney Channel
- Disney Catalog
- Disney's Grand Californian Hotel
- Disney Interactive
- Disney Licensing
- Disney's Paradise Pier Hotel
- Disney Publishing Worldwide
- Disney Sourcing
- Disney Store
- Disney Theatrical Productions
- Disneyland
- Disneyland Paris
- ESPN
- Hollywood Pictures
- Hollywood Records
- Hong Kong Disneyland
- Hyperion Books
- Lifetime Entertainment & Services
- LucasFilm
- Lyric Street Records
- Mammoth Records
- Marvel
- Miramax
- Partners Federal Credit Union
- PIXAR
- Radio Disney
- SoapNet
- Tokyo Disneyland
- Tokyo DisneySea
- Toon Disney
- Touchstone
- Walt Disney Gallery
- Walt Disney Imagineering
- Walt Disney Internet Group

#1371302.4

- Walt Disney Magazine
- Walt Disney Records
- Walt Disney Special Events
- Walt Disney Television

Below is a sample list of Cast Members who fall under Walt Disney World:

- Celebration Reality
- College and International Recruiters
- College Program
- Disney Character Stores:
 - Belz Factory Outlets (Character Warehouse, Character Premiere)
 - Lake Buena Vista Premium Outlets
 - CrossRoads (Character Connection)
 - Airport Stores (the Magic of Disney, Disney's Flights Fantastic)
 - Pointe Orlando (Disney's Worldport)
- Disney Quest
- Disney Vacation Club
- District and Regional Sales Managers
- International Program
- Seasonal Cast Members
- Walt Disney World Entertainment
- Walt Disney World Feature Animation
- Walt Disney World Imagineering
- Walt Disney World Office and Technical
- Walt Disney World Disney Reservation Center & Walt Disney Travel Company (Orlando & Tampa)
- Walt Disney World Theme Parks
 - Magic Kingdom
 - Disney's Hollywood Studios
 - Epcot
 - Disney's Animal Kingdom
- Walt Disney World Resorts
 - Disney's All-Star Movies
 - Disney's All-Star Music
 - Disney's All-Star Sports
 - Disney's Animal Kingdom Lodge
 - Disney's Beach Club Resort
 - Disney's Boardwalk
 - Disney's Caribbean Beach Resort
 - Disney's Contemporary Resort
 - Disney's Coronado Springs Resort
 - Disney's Fort Wilderness Resort & Campground
 - Disney's Grand Floridian Resort & Spa
 - Disney's Hilton Head Resort Disney's Old Key West Resort
 - Disney's Polynesian Village Resort
 - Disney's Pop Century Resort
 - Disney's Saratoga Springs Resort & Spa
 - Disney's Vero Beach Resort
 - Disney's Wilderness Lodge and The Villas at Disney's Wilderness Lodge
 - Disney's Yacht Club Resort
- Walt Disney World Water Parks

- Blizzard Beach Park
- Typhoon Lagoon Park

Below is a sample list of Operating Participants:

- AAU - AMATEUR ATHLETIC UNION
- ABACO UNDERSEAS ADVENTURES
- ACUSHNET/TITLEIST
- AEROPHILE (Characters In Flight)
- AMERICA'S CUP REGATTA
- AMERICAN MULTI-CINEMA (AMC Theatres)
- AMERICAN SIGN LANGUAGE SERVICES, INC
- AMERTRON
- AMUSEMENT SOLUTIONS
- ANGIE'S ART & STUFF, INC.
- ARAMARK SERVICES
- ARDASTRA GARDENS
- ARRIBAS BROTHERS
- ART REPRODUCTIONS, INC.
- ATLANTIS INTERNATIONAL
- ATLANTIS PARADISE ISLAND
- ATLANTIS SUBMARINES
- AUTOMATED ARTISTS CORPORATION
- AWESOME EXPEDITION KAYAKS, INC (formerly Kayak Nature Tours)
- AVIOMAR
- BAKER, STEVEN C
- BANK OF AMERICA
- BASIN
- BEACH SAFARIS N.V.
- BEST FRIENDS PET CARE INC.
- BIG RIVER GRILLE BIKE TOUR OF KEY WEST Z. INC (THE)
- BONGOS CUBAN CAFÉ
- BUENA VISTA PALACE HOTEL & SPA
- BUENA VISTA CONCESSIONS, INC.
- BUENA VISTA CONSTRUCTION COMPANY
- CANTEEN VENDING
- CAPT. MARIN'S WATERSPORTS
- CAPTAIN NAUTICA
- CAR CARE CENTER
- CARICATURE CONNECTION C & T INC.
- CENTRA CARE
- CHEF'S DE FRANCE
- CHINA PAVILION EXHIBITION CORP.
- CHRISTENSEN ENTERPRISES, INC. (SAME AS CAR CARE)
- CIRQUE DU SOLEIL
- COLORVISION INTERNATIONAL
- CREPE ON A STICK
- CRUISE SHIP EXCURSIONS
- CURL BY SAMMY DUVAL
- DALE M. WILLIAMS, INC.

- DANGER TOURS
- DIVE SAFARIS
- DNA WRAPS
- DOLPHIN DISCOVERY COZUMEL
- DOLPHIN EXPERIENCE
- DOUBLETREE GUEST SUITES
- DSI
- DUTCH TOURS ENTERPRISES N.V.
- EARL OF SANDWICH EARTHCO INC.
- EAST CRATER VENTURES
- ENJOY YOUR FACE, INC.
- EXECUTIVE TOURS & SUPERIOR WATERSPORTS
- FANTASY ENTERTAINMENT
- FIRST CLASS TOURS
- FLAGSHIP GAMES
- FLORIDA FREEZZZ, INC.
- FLORIDA GAMES, INC.
- FRAME DEPOT
- FREEPORT HARBOUR COMPANY
- FUEGO by SOSA CIGARS
- FULTON'S CRABHOUSE
- FURY
- FURY CATAMARANS
- GEM EXPRESSIONS
- GHIRARDELLI CHOCOLATE CO.
- GIA FOODS INC.
- GRAND BAHAMA TAXI UNION
- GRAND CAYMAN COOP
- G.R.M. ENTERPRISES INC.
- GUITAR GALLERY
- HAEUSZER-BROWN FAMILY HOLDING TRUST
- HAIRWRAPS CO, THE (formerly Authentic Concepts)
- HALLELUJAH ART PROD. INC.
- HARLEY DAVIDSON WDW/DOWNTOWN DISNEY
- HERITAGE TOURS
- HESS
- HILL OF BEANS COFFEE COMPANY
- HILTON RESORT
- HISTORIC TOURS OF AMERICA
- HISTORICAL RESEARCH CENTER INT.
- HOLIDAY INN HOTEL ROYAL PLAZA
- HOUSE OF BLUES
- HOYPOLOI
- IDS
- IKON OFFICES SOLUTIONS, INC
- IMAGE
- IMAGE QUEST
- INTEGRITY ARTS & TECHNOLOGY INC.
- INTERCRUISES GALVESTON

- INTERNATIONAL AMERICA'S CUP CHALLENGE
- JELLYROLLS
- JOFFREY'S COFFEE CO.
- JUE MAN HING
- KATHLEEN CLEMINS
- KIDS NIGHT OUT
- LAKE BUENA VISTA RESORT HOTEL (BEST WESTERN)
- LANDRY'S SEAFOOD RESTAURANTS, INC.
- LARRY DOTSON (ARTWORK ON CONSIGNMENT)
- LBV CENTRA CARE
- LEGO
- LEVY RESTAURANTS – FULTON'S CRABHOUSE
- LEVY RESTAURANTS – PORTABELLO'S
- LINKS AT SAFE HAVEN, THE
- LITTLE MISSMATCHED
- LIZ TAYLOR
- LOVECRAFT MAGIC
- MADURO & SONS
- MAGIC MASTERS
- MAGNETRON
- MARITIME TELECOMMUNICATIONS NETWORK
- MARRAKESH
- MCDONALDS @ OSCEOLA PARKWAY
- MCGARRY, JIM
- MCNULTY ARTS (ARTWORK ON CONSIGNMENT)
- MEARS TRANSPORTATION GROUP
- METALS OF ART, INC.
- MITSUKOSHI USA -
- MOROCCO -
- MOTOROLA
- MTN
- NAIROK WATERSPORTS
- NAME OF THE ANGEL
- NASSAU CRUISES
- NASSAU TAXI UNION
- NAUTILUS (CAYMAN) LTD.
- NIKI BRYAN, INC
- ONBOARD MEDIA
- OUTISLAND CHARTERS
- OUR LUCAYAN
- PANDORA
- PARADISE POINT PARADISO 37
- PATINA ORLANDO (Tutto Italia and Via Napoli)
- PLANET HOLLYWOOD
- POP GALLERY
- PORTABELLO'S
- PORTRAITS IN WOOD
- RAINFOREST CAFÉ
- RAGLAND ROAD

- REID'S PREMIER TOURS L T D
- RED SAIL SPORTS
- REEF TOURS
- REEDY CREEK IMPROVEMENT DISTRICT
- REGAL SUN RESORT
- RENDEZVOUS TOURS
- RICHARD PETTY DRIVING EXPERIENCE
- RIDEMAKERZ
- ROSE BUDS
- ROYAL PLAZA
- RUBIO ARTISTS COMPANY LBV
- RUGBY MAR
- SAFARI TOURS
- SAMMY DUVALL WATERSPORTS, LLC
- SAN ANGEL INN (Indoor/Outdoor Catina, La Hacienda)
- SAND DOLLAR
- SEABORNE SEAPLANE
- SEABREEZE CABANA CO
- SEAHORSE SAILING ADVENTURES
- SEECOAST MANUFACTURING CO INC
- SJM ENTERPRISES, INC
- SMART CITY NETWORKS
- SOSA CIGARS
- SOUTHCORP ENTERPRISES, INC
- SPECIALTY PRODUCTS GLOBAL, INC
- SPECTRUM PHOTOGRAPHIC & IMAGING, INC
- SPRINGS FOOD CO
- STARBUCKS (Only Starbucks employees who physically work at the Downtown Disney locations in Lake Buena Vista, FL and Anaheim, CA are eligible for the Operating Participant Space Available Offer)
 - **Note** *Except* for the Starbucks at the Downtown Disney locations, all the Starbucks locations located within the theme parks are Walt Disney Company owned and operated
- STAR TRAX ENTERPRISES
- STEINER
- SUNGLASS ICON (formerly Celebrity Eyeworks)
- SUNSHINE CRUISES
- THEME PARK EMBROIDERY
- TISHMAN HOLTEL CORP
- TREASURE ISLAND
- TREASURE ISLAND SEABORNE SEAPLANE
- TREX CAFE UNDERWATER SAFARIS
- WDW SWAN & DOLPHIN
- WETZEL'S PRETZEL
- WHOLESALE LEATHER GOODS, INC
- WOLFGANG PUCK CAFÉ
- WOLFGANG PUCK EXPRESS
- WYLAND GALLERIES
- YAK & YETI
- YMCA FAMILY CENTER

From: [REDACTED]
Sent: Monday, February 22, 2016 9:47 AM
To: [REDACTED]
Subject: RE: Cast Member discount for disney cruise

[REDACTED] to my knowledge we are still able to book the Disney Cruises. I will double check with our Disney partners, but Reedy Creek is always included in these. I am sorry that happened, and I know it is frustrating. I would call back and try again, and ask to speak to a supervisor if an issue arises. Please keep me in the loop, and I will do the same.

Thanks!



"One District, One Goal- Excellence."

From: [REDACTED]
Sent: Thursday, February 18, 2016 11:34 AM
To: [REDACTED]
Subject: Cast Member discount for disney cruise

Hi [REDACTED] I don't know if you can help, but I thought if anyone can it would be you. let me start out with the fact that I love the Disney benefits that we are afforded for working here at the Creek. It is one of the major reasons that I wanted to work for RCFD. I love being a part of what Disney is and what it stands for. It is a true blessing to be able to share the Disney experience with family and friends. I also loved the benefit of being able to sail on the Disney cruise line, which in my opinion is the best cruise line, hands down. I recently made a phone call to Disney cruise line and was attempting to book a Cast member discounted cruise for myself and my parents but was told we are no longer considered cast members I realize that we are not technically working for the Disney company but we do have blue IDs, we do have park benefits along with all other discounts and cast benefits, including Service awards. As cast members we were considered in the likes of ABC, ESPN, Pixar and Buena Vista Construction. As a participating vendor we find ourselves in the company of Bank of America, Danger tours, Enjoy Your Face Inc. and crepe on a stick. I think the argument could very easily be made that the degree of commitment to the Disney organization by the fine men and women of the RCID, who many have devoted there lives to the safety, protection and well being of all who live work and play here, far exceeds those who work for crepe on a stick. I hope that you or someone you know with the Disney organization could find it in their heart to reinstate RCID as cast members as it pertains to Disney Cruise lines. This was a GREAT benefit that I loved sharing with my family and I hope that we can be put back on the list of eligible cast members.

Sincerely, [REDACTED] FF/EMT

Florida has a very broad public records law. All e-mails to and from Reedy Creek Improvement District are kept as a public record. Under Florida law, email addresses are public records. If you do not want your e-mail address released in response to a public records request, do not send electronic mail to this entity. Instead, contact this office by phone or in writing.

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