

EXHIBIT 70

From: [REDACTED]
To: Glichtarski@owensrealtyservices.com; iowens@owens-servcies.com
Cc: [REDACTED]; [REDACTED]
Subject: RCID/RCES
Date: Thursday, March 24, 2022 4:24:00 AM
Attachments: [image002.png](#)

Good Morning

Thank you for taking the time yesterday to tour the buildings in the North Service Area. The timing was ideal. Our (RCID) involvement has been limited in the maintenance and management of those facilities in the past. We look forward to working closely with Ginger Toombs and the RCES facilities management team to improve these buildings. The custodial contractor will be an important partner.

I would like to follow up on a couple of items. The differences between, RCID, RCES, and Disney can be a little confusing. The buildings that we toured yesterday are RCID buildings but they are occupied by RCES staff, that are Disney employees. On April 4th, the maintenance of all of the RCES properties will begin to transition to RCID, this will include the management of the janitorial contract. I would prefer that there be a single point of contact in our organization and that will be [REDACTED]. [REDACTED] will communicate directly with [REDACTED] and we will have staff on site every day. The exception will be the garages at Disney Springs. [REDACTED] will be the primary contact for those facilities. This includes the janitorial contract and the staffing contract for the GSP's.

All of the contracts will be going out for bid in the very near future. Our fiscal year begins on October 1 so we would like to have decisions made and award the contracts for the next fiscal year by August 1. The ITB will be broken up into several different contracts. I believe it will be structured something like this:

RCES Buildings
RCID Buildings
Janitorial Services in the garages-3 bids, one for each garage
Staffing in the garages-GSP and Shift Leads

I would suggest scheduling a separate meeting with [REDACTED] to review the scope of services in the garages, particular the staffing contract. The current contract requires [REDACTED] to provide 2404 labor hours per week, 1876 hours for GSPs and 528 for leads. For the first quarter of this fiscal year [REDACTED] has not been able to meet those contractual obligations. The average shortage of labor hours has been 1000 hours per week, 10049 hours over the last 10 weeks. We had similar challenges with the janitorial contract that was impacting performance. As I mentioned yesterday after several meetings over a 9-12-month period we didn't see any improvement, we made the decision to terminate that contract.

Please work with [REDACTED] to schedule the tours for the other facilities that we discussed yesterday.

Thank you



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